



Nutritious Cuisine (Aust) Pty Ltd

ABN 45 144 619 803

4th March 2020

IMPORTANT ANNOUNCEMENT REGARDING CORONAVIRUS (COVID-19)

Dear Valued Customer,

We are all now aware of the Coronavirus and its potential impact in Australia. At Nutritious Cuisine we take this matter seriously and have started to plan as the Virus impacts communities, to ensure our Health and Aged Care customers particularly, are able to have continued supply in the event of a Pandemic.

As a locally owned and operated business, based in Brisbane, we use mostly locally farmed and sourced ingredients in all our products. We have already been in touch with our supply partners to secure supply of raw ingredients, and at this stage do not foresee any issues with raw material supply. Our plans have considered all aspects of supply, manufacturing and personnel, and we believe we have a strong 2 stage contingency plan in place.

Stage 1

Currently we are building our stock holding so that in the event that you require a larger holding of stocks we are able to work with you to negotiate increased stock levels to ensure that this is not only suitable in the short term, but also viable potentially over several months.

Stage 2

In the event of the Coronavirus pandemic spreading, and the possibility of quarantine restrictions we intend to produce a range of individual frozen tray meals using the popular dishes currently being purchased. These meals will form a menu which we will create taking all factors into consideration including delivery, staff and supply.

The meals will meet all the usual dietary requirements around nutrition, and will factor in

- Certified Religious needs.
- Allergens control.
- Texture Modified Meals SB6, MM5 and PU4.

Utilising individual meals will not only guarantee quality and consistency but will also give meal security and the minimal need for washing of crockery and tableware as well as staffing restrictions.

As part of our on-going plans (see attached Company policy), we are working with other food manufacturers to ensure on going supply and logistics. If you would like to consider discussing the above as part of your contingency plans, please feel free to contact me on 0488 221 863 or via email.

Kind regards

A handwritten signature in black ink, appearing to read "Darren Cooper", written in a cursive style.

Darren Cooper
Sales Manager

darren@nutritiouscuisine.com.au



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Company Policy - Novel Coronavirus

Coronavirus (COVID-19) is a respiratory illness caused by a new (novel) virus. Symptoms range from a mild cough to pneumonia. Some people recover easily, others may get very sick very quickly. There is evidence that it spreads from person to person. Good hygiene can prevent infection.

As manufacturers of food products, Nutritious Cuisine has a responsibility to ensure that we do not put consumers at risk of any harm. These risks are controlled in part by the hygiene standards enforced within our facility. Our HACCP based food safety program is designed to ensure that all products are free from contamination of any kind, including food poisoning bacteria, foreign objects, chemicals or communicable diseases.

Although there is no known risk of Coronavirus transmission via food, we are acutely aware of good hygiene practices in light of the current outbreak. Some of the products made by Nutritious Cuisine are consumed by people who are at higher risk of harm if proper hygiene is not followed (ie. aged care and hospital patients).

In line with the Australian Government's guidelines, staff will not be allowed to attend work at our facility if they:

- have travelled to China, Iran, Italy, South Korea or any other country listed on the government's travel advisory in the last 14 days
- are experiencing a fever or respiratory illness
- have tested positive for COVID-19
- have been instructed to self-isolate by a public health official
- have been in close contact with someone who fits any of the above categories

It is company policy that staff must not attend work if they suspect that they may have contracted coronavirus or have been in contact with somebody who fits the categories above. Such staff must seek medical advice and receive clearance prior to returning to work.

Nutritious Cuisine are taking the COVID-19 outbreak seriously and have contingency measures in place to ensure continuity of supply in the event of restrictions caused directly by the virus or indirectly via Government imposed quarantine measures.